

DenizBank AG is part of the DenizBank Financial Services Group and the Emirates NBD as one globally successful group of companies. As an Austrian universal bank with branches in Austria and Germany, DenizBank AG addresses its customers with innovative and tailor-made products and has thus established itself as a strong financial partner for its customers.

For the further expansion of the business success we are looking for personalities, who rethink banking and continuously raise it to a new level.

We offer the following position at the earliest possible entry:

Retail Fraud Manager (m/f/d)

Location: Headquarters in Vienna | Employment type: full-time

Your tasks:

- Ensure fraud investigation, review, lessons learned
- Ensure the operational routine: flagging, reporting
- Conducting case management activities
- Monitor intraday fraudulent behavior (early warning signals like cluster and KPIs) and quickly stop the criminal activity
- Design, build and manage the black list
- Interact with the local fraud community and responsible authorities
- Participating in designing, implementing and improving the credit card transaction monitoring process,
- Contributing in designing, implementing and improving the bank's business process (origination, transaction e.g.)
- Supporting assurance activities that state of the art models and tools are implemented (e.g. behavioral models – buy or build in-house decision; address verification; usage of big data)

Personal and professional competencies:

- 3+ years professional experience in leading a fraud function ideally in a retail credit card business (digital banking, e-commerce), understanding retail financial products
- Proven track record in designing and implementing an Anti-Fraud framework
- Resolute and decisive ensuring a short identification and execution loop
- Strong communication skills, able to translate analytical into business language
- Fast and reliable operation
- Highly analytical
- Connected in the Austrian and/or German fraud communities
- Experienced in interfacing with responsible authorities
- Native German speaker and fluent in English

What you can expect from us:

- Insights into the structure and processes of the banking business and the opportunity to actively improve them
- Varying tasks in a motivated team
- Career and development opportunities
- Nice benefits: canteen/lunch vouchers, voluntary pension fund, employee events, home office possibility etc.



Minimum gross wage in accordance with the collective agreement if the minimum requirements are met: **EUR 3.110,77 /month** with willingness to overpay depending on professional experience and training.

All job advertisements are aimed at all genders in the interests of equal treatment. If you feel addressed by this job offer, we look forward to your written application with CV and letter of motivation by e-mail to jobs@denizbank.at

